



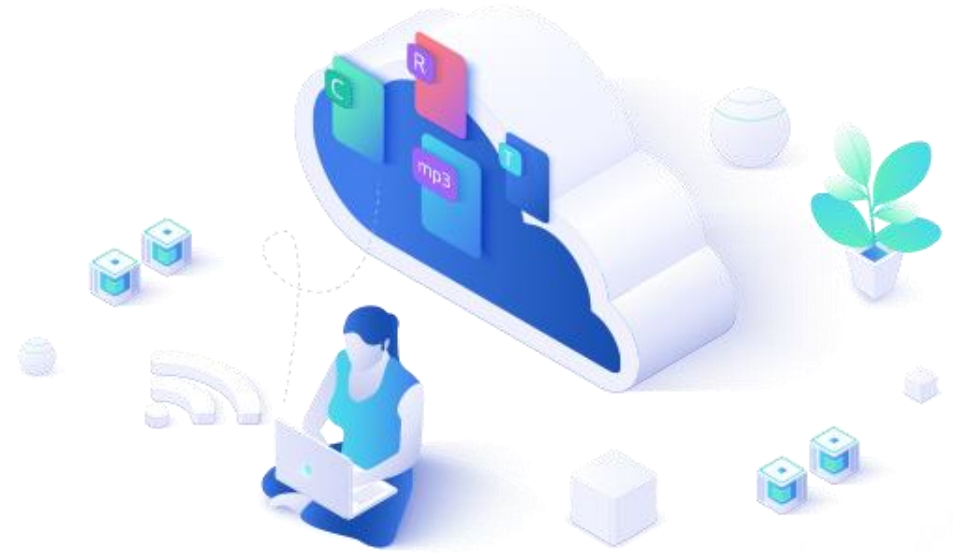
CONTACT CENTER PLATFORM



Business Cloud

UCaaS – Unified Communication as a Service

Haloocom's Business Cloud Solution offers End to End Managed service for companies. We can set up the entire business phone system in less than 48 hours for extensions ranging from 10 to 10000. Features like Haloocom's Global Media transcoders & WAF for premium plans ensure Data Encryption.



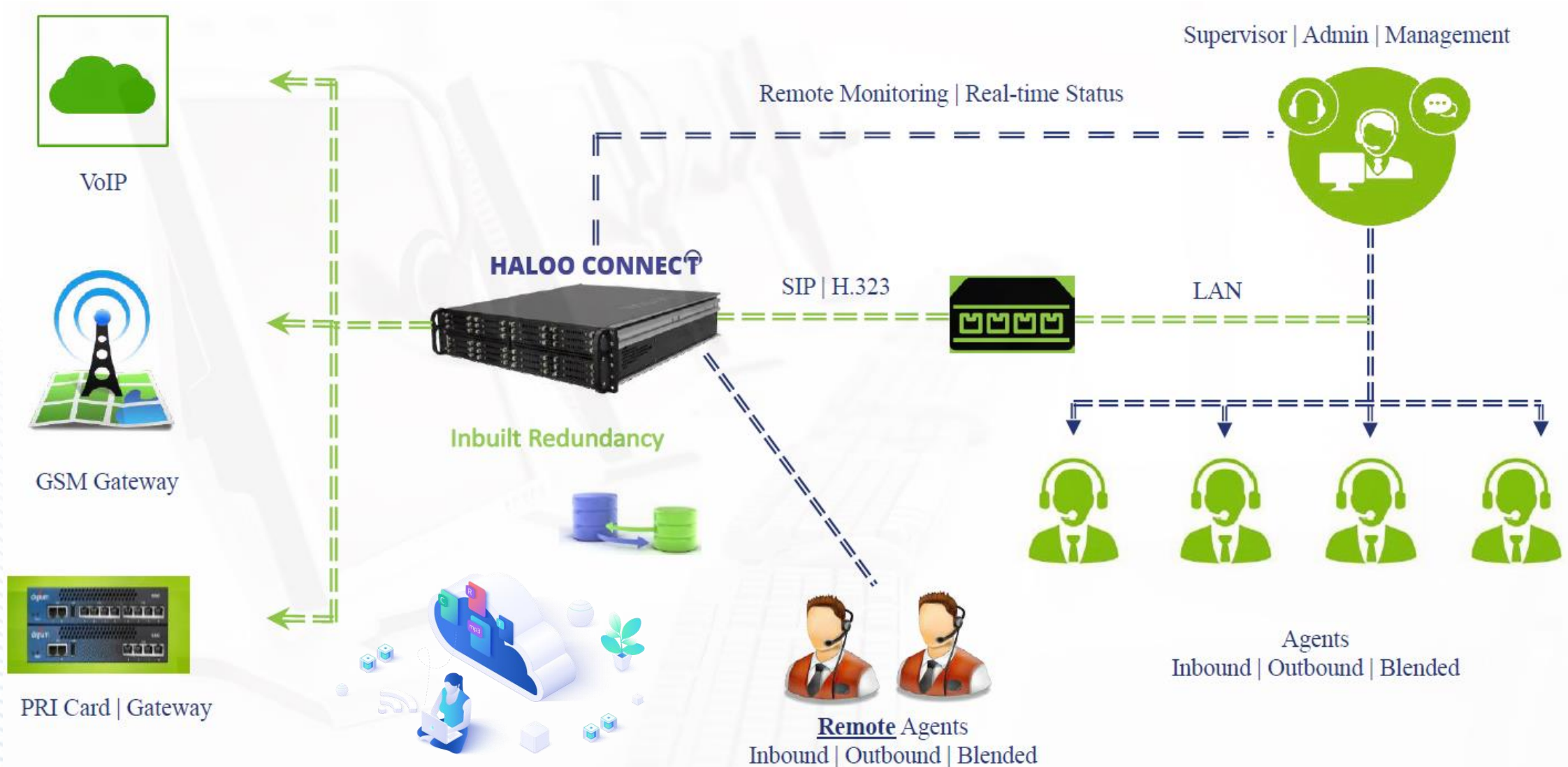
On-Premise

The Entire Product at your Office

All Haloocom products are also available On Premise, that can be implemented within your office network, allowing you to integrate with your existing Legacy EPABX or similar system. Giving wings of Future Technology to your existing systems.



Solution Architecture



CONNECT UCAAS SERIES

Get your Contact Center Started in Minutes.
Zero Investment, No Location Restrictions.
5 to 500 Agents

CONNECT 10

Starter Kit for Any Contact Center
Up to 10 Agents –
Inbound | Outbound | Blended

CONNECT 30

Suitable for Growing Connect Center Up
to 30 Agents –
Inbound | Outbound | Blended

CONNECT 60

Suitable for Connect Center with
60 Agents – Inbound | Outbound | Blended

CONNECT 120

Suitable for High Performance Connect
Center with 120 Agents –
Inbound | Outbound | Blended

CONNECT 240

Suitable for High Performance Connect
Center with 240 Agents –
Inbound | Outbound | Blended



OUR FEATURES

CONNECT



Slack (Initiate Calls & Multiparty Conference)



High Density Call Queue Mgmt



Live Report Dash Board with Notifications



Call Recording



Sticky Agents



Whatsapp Chat



Auto MIS Mail Notification



Integrated Instant Chat



Zoho Integration



Zendesk Integration



Predictive Dialing



Inbound Helpline



Screen Recording



All the above features available with Work From Home Module also



CASE STUDY 01

['This is CM speaking': Yediyurappa attends call in Covid war room, initiates immediate help to patient via HALOOCOM Platform](#)



CASE STUDY 02

[Salesforce CRM and Halooom Integration](#)



CASE STUDY 03

[A Global Electric Appliances brand that improved its Contact Center's Operational Efficiency massively using Halooom's Video Chat](#)



CASE STUDY 04

[Connect 4.0 – SMARTER > FASTER > FUTURISTIC](#)



CASE STUDY 05

[Emergency Medical Services](#)



AUTOMATED CALLING



- Automated (Robo) Calling, also called as Voice Blasting
- Large Number of Contacts are dialed out by Haloocom Robo, with a Voice File Attached
- Robo Calling Replaces Agents or Users making such calls, Allowing Companies to save tons of money in the form of Salary Cost, Infrastructure Cost, Facility Cost

DESIGNED FOR



**Marketing
Campaigns**



**Advertising
Campaigns**



**Poll
Campaigns**



**Payment
Collections**



Renewals



**Fee
Reminders**



TOP FEATURES



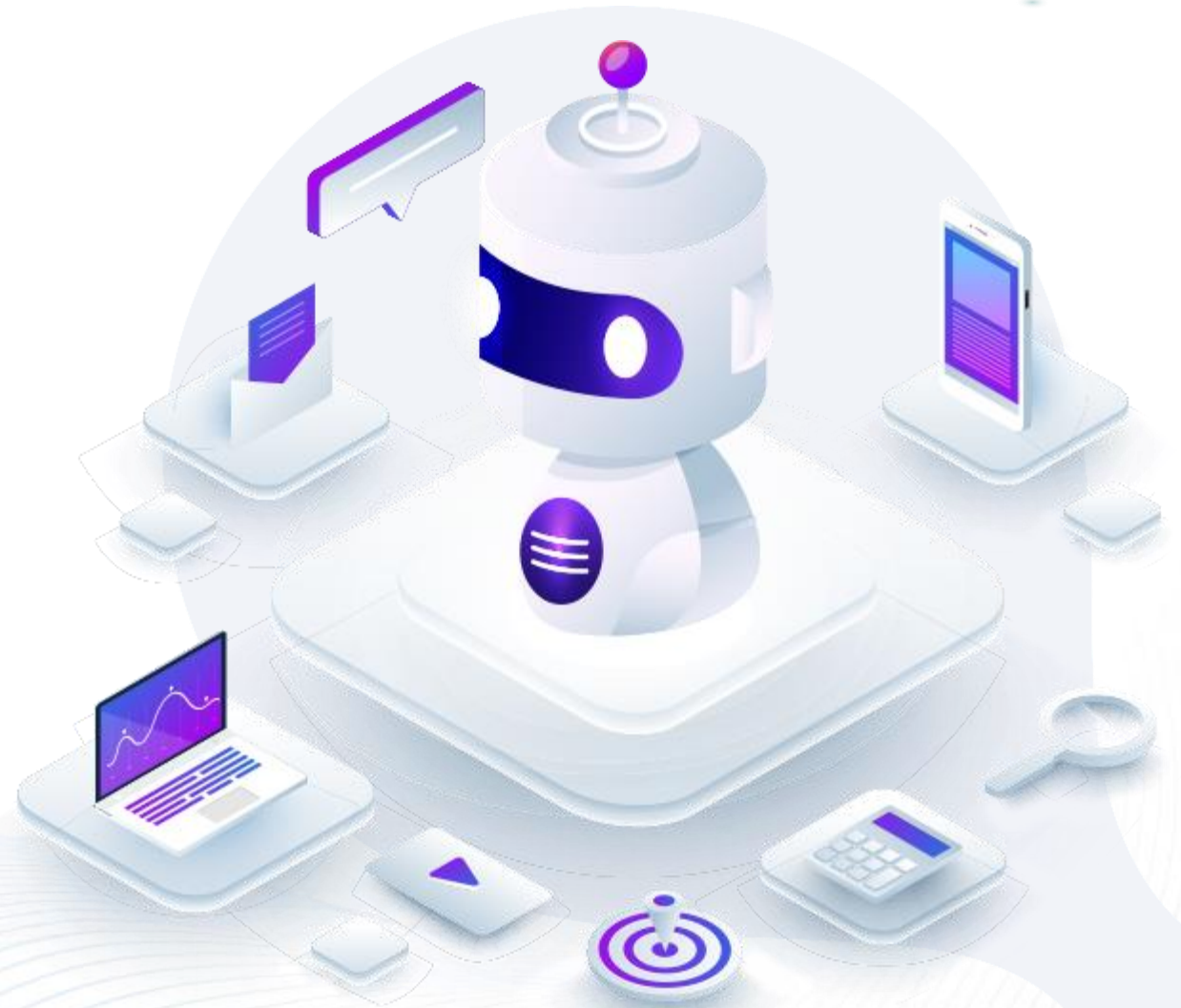
Improve Productivity Upto 3X



Cost Optimization Upto 63%



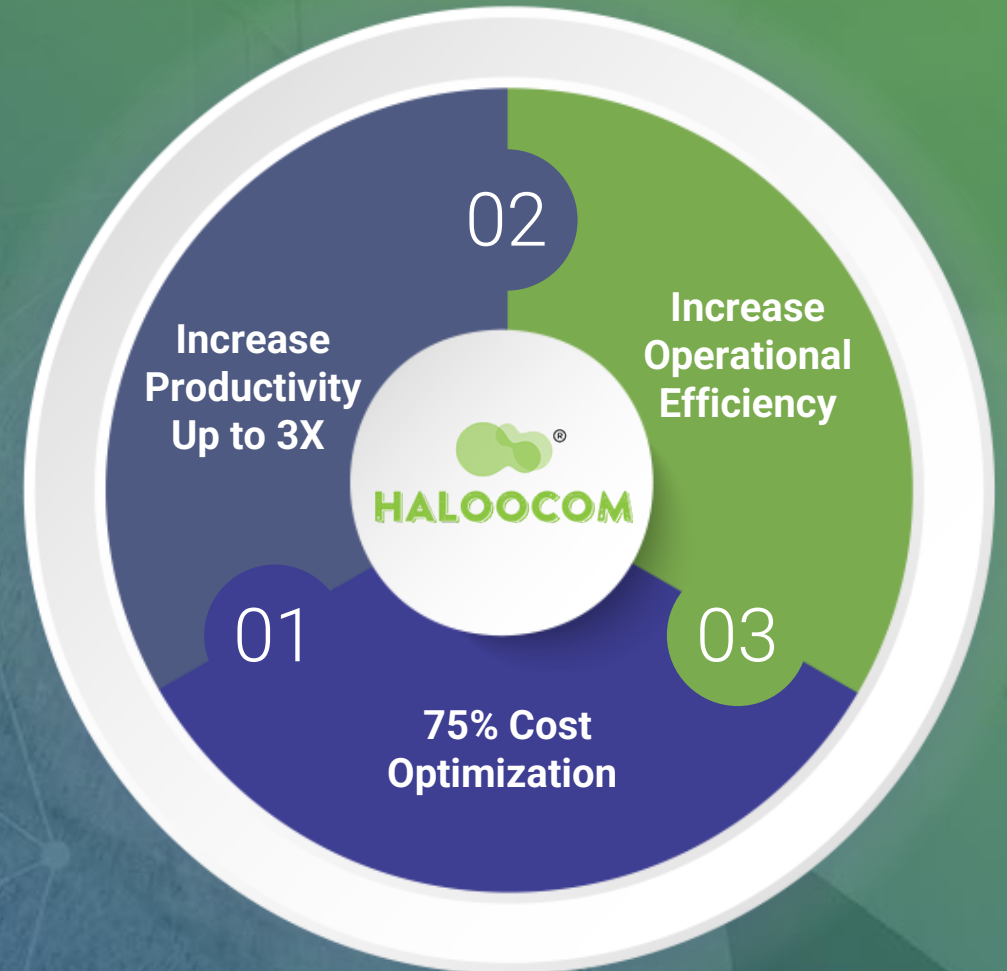
Increase Operational Efficiency



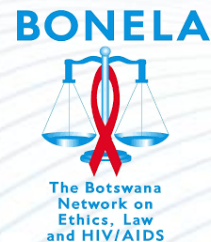
ABOUT US

Headquartered in Bengaluru, Silicon Valley of India. Operates in 7 Countries with 10+ Products, 14+ Applications & 75000+ user base around the globe – Complete set of effective Business Communication Tools.

Management Team brings in over 100 years of cumulative experience in Telecom & IT, implementing over 5000+ global & mission critical projects.



MARQUEE CLIENTS



CONTACT US

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